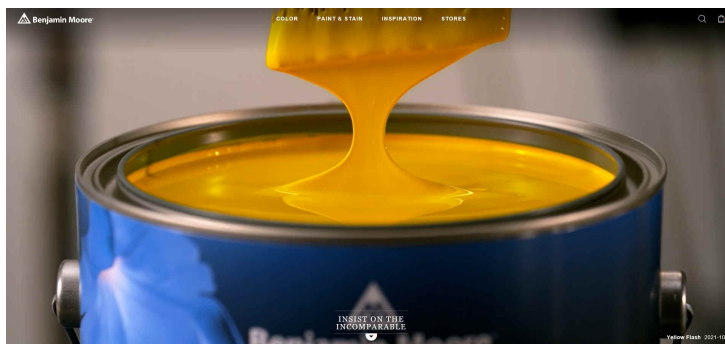


Benjamin Moore & Co. Moore's COLOR_x® System Release Notes & Installation Guide Version 6.33.2000



This COLOR_x release contains updated Benjamin Moore color prescriptions. For a complete list of updated prescriptions, see page 2.

Upcoming new product formulas added to COLOR_x

V410 Corotech Fast Dry Polyamide Epoxy (U.S. & Canada)
C80 Rust Scat Gloss
C31 Rust Scat Polyurethane
CV230 Corotech Quick Dry Enamel
CV260 Corotech Electrostatic Alkyd
CP22 Super Spec HP Urethane Alkyd
K487 Ultra Spec Scuff-X Semi-gloss 1X & 2X bases (Canada)
Coronado Super Kote 5000 0-VOC interiors & exteriors (Canada)

Corrections

Prescriptions are available for Benjamin Moore colors: 990 (Dunes Tan) and C-470 (Rocky Road) in products 127 & W626.

Help

While in the COLOR_x application, you can view the Operator's Manual and the Quick Start Guide by clicking on Help, then choose COLOR_x Help for the manual or COLOR_x Quick Start.

Best Practices for Custom Color Matching and Competitive Company Colors

Always save and store custom matched color formulas and competitive company formulas made for your customers in the Customer File database in COLOR_x. This will assure that you have the exact formula that the customer previously purchased.

We routinely update our paint database files to improve our color matching capabilities, which may alter the original formula.

Following this procedure will allow the customer to purchase the same formula in the event that they return to purchase more of this color for touch up.

Competitive Color Prescriptions

We have amassed an extensive collection of colors from competitor's color merchandise. This information is available in our Color Search option in COLOR_x. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the "Search All" box above the "Select Company" drop down list. (See the Operator's Manual for more details.)

Unlike a Benjamin Moore color that displays a prescription created and approved by our Color Prescribing Lab, we store the measurement of the competitive color. The measurement is calculated in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer.

When a customer requests a match to a competitive color, you should follow this procedure.

First, look up the color in COLOR_x and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button "Closest BM Color", this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits. If the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR_x.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR_x.

If you have any questions, please contact our Color Technology Representatives by calling 800-809-9213.

Prescription Changes since COLOR_x Version 6.33.1000 (United States)

The following prescriptions have been modified for multiple products: AF-155, AF-690, CSP-190, CSP-580, CSP-595, CSP-970. Please refer to the revision date when calling up prescriptions for these products. A revision date after 6/30/2018 indicates a change in the prescription since COLOR_x version 6.33.1000.

The following product has been modified for multiple prescriptions: 532-1X, 610 (all bases), 524-1X, 508-1X. Please refer to the revision date when calling up prescriptions for these products. A revision date after 6/30/2018 indicates a change in the prescription since COLOR_x version 6.33.1000.

Missing prescription data for 997 and AC-32 in W626 and 127 has been corrected.

The following prescription has been modified for product 13: HC-72

The following prescription has been modified for product 282: PM-2, OC-151

The following prescription has been modified for product 302: 985

The following prescription has been modified for product 31: 2130-20, 2125-20

The following prescription has been modified for product 356: 912, OC-146, PM-28

The following prescription has been modified for product 357: 912, OC-146, PM-28

The following prescription has been modified for product 358: 912, OC-146, PM-28

The following prescription has been modified for product 395: 194, 1538, HC-104

The following prescription has been modified for product 484: 077

The following prescription has been modified for product 522: 2056-10

The following prescription has been modified for product 526: AF-110

The following prescription has been modified for product 532: 2134-40

The following prescription has been modified for product 542: HC-170

The following prescription has been modified for product 549: HC-170

The following prescription has been modified for product 62: PM-19, OC-17

The following prescription has been modified for product 629: 2134-20

The following prescription has been modified for product 640: 2134-10

The following prescription has been modified for product 792: 1623

The following prescription has been modified for product 793: AF-115

The following prescription has been modified for product C235: 992

The following prescription has been modified for product N122: 119

The following prescription has been modified for product N448: 1471

The following prescription has been modified for product N536: AF-395

The following prescription has been modified for product N538: 195, 530

The following prescription has been modified for product P23: 2052-10

Prescription Changes since ColoRx Version 6.33.1000 (Canada)

The following prescriptions have been modified for multiple products: AF-155, AF-690, CSP-190, CSP-580, CSP-595, CSP-970. Please refer to the revision date when calling up prescriptions for these products. A revision date after 6/30/2018 indicates a change in the prescription since ColoRx version 6.33.1000.

The following product has been modified for multiple prescriptions: K532-1X, K610 (all bases), K524-1X, K508-1X. Please refer to the revision date when calling up prescriptions for these products. A revision date after 6/30/2018 indicates a change in the prescription since ColoRx version 6.33.1000.

Missing prescription data for 997, CC-470 and OR-99 in K626 and K127 has been corrected.

The following prescription has been modified for product 13: HC-72

The following prescription has been modified for product 302: 985, CC-500

The following prescription has been modified for product K356: 912, OC-146, PM-28

The following prescription has been modified for product K357: 912, OC-146, PM-28

The following prescription has been modified for product K358: 912, OC-146, PM-28

The following prescription has been modified for product K395: 194, 1538, HC-104

The following prescription has been modified for product K484: 077

The following prescription has been modified for product K522: 2056-10

The following prescription has been modified for product K526: AF-110

The following prescription has been modified for product K532: 2134-40

The following prescription has been modified for product K542: HC-170

The following prescription has been modified for product K549: HC-170

The following prescription has been modified for product K629: 2134-20

The following prescription has been modified for product K640: 2134-10

The following prescription has been modified for product K792: 1623

The following prescription has been modified for product K793: AF-115

The following prescription has been modified for product F235: 992, CC-452

The following prescription has been modified for product F122: 119

The following prescription has been modified for product K448: 1471

The following prescription has been modified for product K536: AF-395

The following prescription has been modified for product K538: 195, 530

Moore's COLOR_x® System Installation Guide

The Benjamin Moore COLOR_x Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com and runs under the Windows® XP service pack 3, Windows® 7, Windows® 8, and Windows® 10 operating systems.

Minimum System Requirements

- Intel Pentium® processor 1 GHz or higher.
- 2 GB of RAM
- 750 MB of free hard disk space.
- CD or DVD Drive
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer & barcode reader
- Windows® XP service pack 3, Windows® Vista, Windows® 7, Windows® 8 or Windows® 10

Installation

If you are downloading COLOR_x from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR_x Download Instructions." This will instruct you on how to download and install COLOR_x on your computer.

If you don't have internet access on the computer running COLOR_x, you can download the COLOR_x installation file directly to a flash drive from another computer which has internet access.

To install COLOR_x from a flash drive, be sure that there are no other applications running. They should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the flash drive into a USB port. Open Windows Explorer and click on the flash drive letter. Now click on the ColoRx6xxxxxx.exe file.

The installation procedure will automatically start and bring you to the **Welcome Screen**. The Setup Wizard will guide you through the installation.

License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

Note: If you have a previous version of COLOR_x® 6, this installation will not write over any stored samples or stored customers. They can still be accessed.